



Environmental Policy

Autoglass® is the UK's leading vehicle glass repair and replacement expert, with over 100 branches nationwide, a dedicated customer contact centre and over 1200 vehicles operating our mobile service. We recognise that our activities inevitably have an impact upon the environment, both locally and globally.

We believe that reducing our environmental 'footprint' is not only vital to the continued success and quality of our business and the service we provide, but that we also have a social responsibility to care for and protect the environment for our generation and future generations to come.

This policy is a statement of our environmental commitments and provides a framework upon which to develop, implement and maintain a comprehensive Environmental Management System and improvement plan.

Our Commitments

We will:

1. Identify monitor and manage the existing and potential aspects of our operations that significantly impact on the environment in line with a culture of continual improvement.
2. Comply with relevant environmental legislation and other appropriate environmental requirements, seeking best environmental practice where it is viable to do so.
3. Prevent pollution from our activities.
4. Be efficient with the resources that we use. This includes (but not exclusively) energy used in our buildings and for transport, glass, consumables, packaging and water. Whilst maintaining quality, we aim to:
 - a. Rethink what we use and specify products that minimise environmental damage
 - b. Reduce what we use
 - c. Reuse what we can
 - d. Recycle what's left
 - e. Restrict landfill waste to a minimum.
5. Communicate and raise awareness of our environmental commitments amongst employees, customers, and the general public.
6. Provide the resources, training and information necessary for employees to comply with and implement this policy.
7. Work with suppliers and contractors to influence them positively in terms of our environmental policy.
8. Ensure that decisions made to undertake new activities are consistent with our environmental commitments.
9. Respect our neighbours by considering environmental impacts on the communities in which we operate, and promote open dialogue with them.

This policy statement will be reviewed annually to ensure its continuing suitability to our business.

Nigel Dogget
Managing Director